



West Portal Parent/Guardian Satisfaction Survey Fall 2008

SUMMARY REPORT

Schoolwide

Surveys Sent: 660, Surveys Returned: 488, Percent of Returns: 73.9%

Access and Equity

	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	Num RESPONSE	MEAN
1. My child is happy at West Portal.	66.1%	30.6%	3.3%	0.0%	0.0%	487	4.63
2. My child feels safe at school.	56.5%	38.9%	4.3%	0.0%	0.2%	483	4.52
3. My child has a strong and positive relationship with his teachers.	57.0%	37.4%	5.6%	0.0%	0.0%	486	4.51

Student Achievement

	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	Num RESPONSE	MEAN
4. My child's teachers have high academic standards and expectations for my child.	43.8%	47.5%	8.3%	0.4%	0.0%	484	4.35
5. My child's teachers have high behavior standards and expectations for my child.	47.2%	44.7%	7.5%	0.6%	0.0%	481	4.38
6. My child's teachers attend to my child's social and emotional well being.	43.3%	44.3%	11.1%	1.2%	0.0%	485	4.30
7. I believe my child is receiving excellent instruction in the following subjects:							
7a. Language Arts (Reading/Writing)	43.4%	45.9%	9.2%	1.5%	0.0%	479	4.31
7b. Mathematics Skills and Problem Solving	38.6%	47.1%	12.2%	2.1%	0.0%	482	4.22
7c. Science	29.6%	49.1%	18.7%	2.1%	0.4%	470	4.05
7d. Health	29.2%	45.3%	23.4%	1.7%	0.4%	466	4.01
7e. Computer Skills	21.3%	33.4%	31.7%	10.6%	3.0%	461	3.59
7f. Social Studies	29.6%	45.7%	22.3%	1.7%	0.6%	466	4.02
7g. Research Skills	22.5%	40.7%	28.7%	6.6%	1.5%	457	3.76
7h. Music	31.4%	43.2%	20.7%	4.1%	0.6%	468	4.01
7i. Art	29.3%	47.6%	17.7%	5.1%	0.4%	475	4.00
7j. Physical Education	33.6%	47.6%	15.4%	2.7%	0.6%	473	4.11
8. I know what my child is expected to learn in school this year.	35.8%	53.5%	9.2%	1.5%	0.0%	480	4.24
9. The homework my child is assigned helps to reinforce what she/he is learning in school.	47.0%	46.8%	5.7%	0.6%	0.0%	477	4.40
10. West Portal encourages my child to develop these 21st Century Learning Skills:							
10a. Self confidence	37.9%	51.8%	9.9%	0.4%	0.0%	483	4.27
10b. Responsibility and self discipline	40.6%	51.5%	7.4%	0.2%	0.2%	485	4.32
10c. Listening skills	39.7%	53.9%	6.2%	0.0%	0.2%	484	4.33
10d. Problem solving skills	34.8%	49.1%	14.8%	1.0%	0.2%	485	4.17
10e. Critical thinking skills	32.3%	45.8%	20.0%	1.9%	0.0%	480	4.09
10f. Social Skills	37.4%	45.7%	16.0%	0.6%	0.2%	481	4.20

Accountability

	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	Num RESPONSE	MEAN
11. My child's teachers keep me well informed about what goes on in my child's classroom.	40.8%	46.4%	10.5%	2.3%	0.0%	485	4.26
12. I can communicate easily with my child's teachers.	44.8%	44.4%	9.3%	1.5%	0.0%	482	4.33
13. My child's teachers encourage me to ask questions about his/her learning and progress in school.	43.3%	43.5%	11.5%	1.7%	0.0%	480	4.29



West Portal Parent/Guardian Satisfaction Survey Fall 2008

SUMMARY REPORT

Schoolwide

Surveys Sent: 660, Surveys Returned: 488, Percent of Returns: 73.9%

Accountability	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	<u>Num RESPONSE</u>	<u>MEAN</u>
14. The tools the school uses to communicate with parents are effective.	36.8%	44.1%	17.7%	1.2%	0.2%	481	4.16
15. The school makes appropriate efforts to provide me information in the language in which I am more comfortable communicating.	49.6%	43.6%	6.8%	0.0%	0.0%	482	4.43
16. The Principal encourages me to ask questions and express concerns I may have about my child's learning or the school.	33.3%	44.4%	18.8%	2.9%	0.6%	480	4.07
17. Student discipline is handled well at the school.	36.7%	48.3%	12.9%	1.9%	0.2%	482	4.20
18. I feel welcomed at West Portal.	46.0%	41.4%	12.0%	0.6%	0.0%	485	4.33

Accountability	0 times	1 time	2 times	3 times	More than 3 times	<u>Num RESPONSE</u>
19. This year, I have volunteered in my child's classroom.	51.2%	18.6%	9.9%	3.0%	17.3%	473
20. This year, I have volunteered at the school.	60.0%	16.3%	6.9%	2.4%	14.4%	465

Background Information	%	<u>Num RESPONSE</u>
30. My Child's Grade Level:		477
30a. K	17.2%	
30b. 1	16.6%	
30c. 2	15.9%	
30d. 3	18.0%	
30e. 4	17.8%	
30f. 5	17.6%	
31. My child participates in the following programs: (Fill all that apply.)		309
31a. CIP	48.5%	
31b. RSP	2.6%	
31c. Inclusion	3.6%	
31d. GATE	19.4%	
31e. GLO	31.1%	
31f. ELL	12.6%	
32. Please tell us what your preferred language of communication is:		473
32a. English	68.7%	
32b. Cantonese	33.2%	
32c. Mandarin	8.2%	
32d. Spanish	2.7%	
32e. Other	3.0%	



West Portal Parent/Guardian Satisfaction Survey Fall 2008

SUMMARY REPORT

English Survey

Surveys Sent: 480, Surveys Returned: 359, Percent of Returns: 74.8%

Access and Equity

	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	Num RESPONSE	MEAN
1. My child is happy at West Portal.	67.4%	29.0%	3.6%	0.0%	0.0%	359	4.64
2. My child feels safe at school.	57.4%	37.8%	4.8%	0.0%	0.0%	357	4.53
3. My child has a strong and positive relationship with his teachers.	57.7%	37.3%	5.0%	0.0%	0.0%	359	4.53

Student Achievement

	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	Num RESPONSE	MEAN
4. My child's teachers have high academic standards and expectations for my child.	47.8%	45.8%	6.5%	0.0%	0.0%	356	4.41
5. My child's teachers have high behavior standards and expectations for my child.	51.7%	43.2%	4.8%	0.3%	0.0%	354	4.46
6. My child's teachers attend to my child's social and emotional well being.	46.9%	43.8%	8.4%	0.8%	0.0%	356	4.37
7. I believe my child is receiving excellent instruction in the following subjects:							
7a. Language Arts (Reading/Writing)	46.9%	44.7%	6.7%	1.7%	0.0%	358	4.37
7b. Mathematics Skills and Problem Solving	41.5%	45.8%	10.7%	2.0%	0.0%	354	4.27
7c. Science	30.6%	46.5%	19.7%	2.6%	0.6%	346	4.04
7d. Health	28.6%	44.3%	24.5%	2.0%	0.6%	343	3.98
7e. Computer Skills	18.4%	30.0%	34.7%	13.7%	3.2%	343	3.47
7f. Social Studies	30.9%	45.8%	20.9%	1.4%	0.9%	349	4.05
7g. Research Skills	21.8%	40.3%	28.5%	7.9%	1.5%	340	3.73
7h. Music	32.2%	43.3%	19.1%	4.8%	0.6%	351	4.02
7i. Art	28.9%	50.1%	13.9%	6.5%	0.6%	353	4.00
7j. Physical Education	34.6%	48.0%	13.4%	3.1%	0.9%	350	4.12
8. I know what my child is expected to learn in school this year.	38.8%	51.7%	8.4%	1.1%	0.0%	356	4.28
9. The homework my child is assigned helps to reinforce what she/he is learning in school.	46.0%	48.3%	5.1%	0.6%	0.0%	352	4.40
10. West Portal encourages my child to develop these 21st Century Learning Skills:							
10a. Self confidence	37.7%	52.1%	9.6%	0.6%	0.0%	355	4.27
10b. Responsibility and self discipline	43.1%	48.7%	7.8%	0.3%	0.0%	357	4.35
10c. Listening skills	42.5%	52.8%	4.7%	0.0%	0.0%	358	4.38
10d. Problem solving skills	36.3%	47.5%	15.1%	0.8%	0.3%	358	4.19
10e. Critical thinking skills	34.3%	45.2%	18.5%	2.0%	0.0%	356	4.12
10f. Social Skills	40.3%	46.2%	12.9%	0.3%	0.3%	357	4.26

Accountability

	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	Num RESPONSE	MEAN
11. My child's teachers keep me well informed about what goes on in my child's classroom.	43.6%	45.3%	8.9%	2.2%	0.0%	358	4.30
12. I can communicate easily with my child's teachers.	50.3%	41.0%	7.9%	0.8%	0.0%	356	4.41
13. My child's teachers encourage me to ask questions about his/her learning and progress in school.	48.0%	38.9%	11.4%	1.7%	0.0%	352	4.33



West Portal Parent/Guardian Satisfaction Survey Fall 2008

SUMMARY REPORT

English Survey

Surveys Sent: 480, Surveys Returned: 359, Percent of Returns: 74.8%

Accountability	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	<u>Num RESPONSE</u>	<u>MEAN</u>
14. The tools the school uses to communicate with parents are effective.	39.7%	43.9%	14.9%	1.1%	0.3%	355	4.22
15. The school makes appropriate efforts to provide me information in the language in which I am more comfortable communicating.	53.4%	41.8%	4.8%	0.0%	0.0%	354	4.49
16. The Principal encourages me to ask questions and express concerns I may have about my child's learning or the school.	34.3%	44.2%	17.3%	3.4%	0.8%	353	4.08
17. Student discipline is handled well at the school.	37.5%	49.9%	10.4%	2.0%	0.3%	355	4.22
18. I feel welcomed at West Portal.	53.1%	38.0%	8.7%	0.3%	0.0%	358	4.44

Accountability	0 times	1 time	2 times	3 times	More than 3 times	<u>Num RESPONSE</u>
19. This year, I have volunteered in my child's classroom.	50.3%	14.9%	9.7%	3.4%	21.7%	350
20. This year, I have volunteered at the school.	52.2%	18.6%	7.8%	2.6%	18.8%	345

Background Information	%	<u>Num RESPONSE</u>
30. My Child's Grade Level:		349
30a. K	17.2%	
30b. 1	14.6%	
30c. 2	18.3%	
30d. 3	16.9%	
30e. 4	18.9%	
30f. 5	18.3%	
31. My child participates in the following programs: (Fill all that apply.)		227
31a. CIP	47.6%	
31b. RSP	3.1%	
31c. Inclusion	4.4%	
31d. GATE	22.0%	
31e. GLO	38.3%	
31f. ELL	4.4%	
32. Please tell us what your preferred language of communication is:		354
32a. English	84.7%	
32b. Cantonese	19.2%	
32c. Mandarin	3.4%	
32d. Spanish	0.3%	
32e. Other	2.3%	



West Portal Parent/Guardian Satisfaction Survey Fall 2008

SUMMARY REPORT

Chinese Survey

Surveys Sent: 150, Surveys Returned: 119, Percent of Returns: 79.3%

Access and Equity	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	<u>Num RESPONSE</u>	<u>MEAN</u>
1. My child is happy at West Portal.	60.2%	37.3%	2.5%	0.0%	0.0%	118	4.58
2. My child feels safe at school.	51.7%	44.1%	3.4%	0.0%	0.8%	118	4.46
3. My child has a strong and positive relationship with his teachers.	53.4%	39.0%	7.6%	0.0%	0.0%	118	4.46

Student Achievement	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	<u>Num RESPONSE</u>	<u>MEAN</u>
4. My child's teachers have high academic standards and expectations for my child.	28.8%	55.1%	14.4%	1.7%	0.0%	118	4.11
5. My child's teachers have high behavior standards and expectations for my child.	30.8%	51.3%	16.2%	1.7%	0.0%	117	4.11
6. My child's teachers attend to my child's social and emotional well being.	30.3%	47.9%	19.3%	2.5%	0.0%	119	4.06
7. I believe my child is receiving excellent instruction in the following subjects:							
7a. Language Arts (Reading/Writing)	29.7%	51.4%	18.0%	0.9%	0.0%	111	4.10
7b. Mathematics Skills and Problem Solving	28.0%	51.7%	17.8%	2.5%	0.0%	118	4.05
7c. Science	22.8%	58.8%	17.5%	0.9%	0.0%	114	4.04
7d. Health	27.4%	49.6%	22.1%	0.9%	0.0%	113	4.04
7e. Computer Skills	25.9%	46.3%	24.1%	1.9%	1.9%	108	3.93
7f. Social Studies	21.5%	47.7%	28.0%	2.8%	0.0%	107	3.88
7g. Research Skills	20.6%	43.9%	30.8%	2.8%	1.9%	107	3.79
7h. Music	25.2%	44.9%	28.0%	0.9%	0.9%	107	3.93
7i. Art	26.8%	42.0%	30.4%	0.9%	0.0%	112	3.95
7j. Physical Education	27.2%	48.2%	22.8%	1.8%	0.0%	114	4.01
8. I know what my child is expected to learn in school this year.	25.4%	60.5%	12.3%	1.8%	0.0%	114	4.10
9. The homework my child is assigned helps to reinforce what she/he is learning in school.	46.6%	44.8%	7.8%	0.9%	0.0%	116	4.37
10. West Portal encourages my child to develop these 21st Century Learning Skills:							
10a. Self confidence	35.6%	52.5%	11.9%	0.0%	0.0%	118	4.24
10b. Responsibility and self discipline	30.5%	61.9%	6.8%	0.0%	0.8%	118	4.21
10c. Listening skills	28.4%	59.5%	11.2%	0.0%	0.9%	116	4.15
10d. Problem solving skills	28.2%	56.4%	14.5%	0.9%	0.0%	117	4.12
10e. Critical thinking skills	23.7%	50.0%	25.4%	0.9%	0.0%	114	3.96
10f. Social Skills	26.3%	45.6%	27.2%	0.9%	0.0%	114	3.97

Accountability	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	<u>Num RESPONSE</u>	<u>MEAN</u>
11. My child's teachers keep me well informed about what goes on in my child's classroom.	29.9%	52.1%	16.2%	1.7%	0.0%	117	4.10
12. I can communicate easily with my child's teachers.	25.9%	56.9%	14.7%	2.6%	0.0%	116	4.06
13. My child's teachers encourage me to ask questions about his/her learning and progress in school.	28.0%	58.5%	11.9%	1.7%	0.0%	118	4.13



West Portal Parent/Guardian Satisfaction Survey Fall 2008

SUMMARY REPORT

Chinese Survey

Surveys Sent: 150, Surveys Returned: 119, Percent of Returns: 79.3%

Accountability	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	<u>Num RESPONSE</u>	<u>MEAN</u>
14. The tools the school uses to communicate with parents are effective.	25.0%	46.6%	27.6%	0.9%	0.0%	116	3.96
15. The school makes appropriate efforts to provide me information in the language in which I am more comfortable communicating.	36.4%	50.8%	12.7%	0.0%	0.0%	118	4.24
16. The Principal encourages me to ask questions and express concerns I may have about my child's learning or the school.	29.1%	47.9%	22.2%	0.9%	0.0%	117	4.05
17. Student discipline is handled well at the school.	31.6%	45.3%	21.4%	1.7%	0.0%	117	4.07
18. I feel welcomed at West Portal.	23.1%	54.7%	21.4%	0.9%	0.0%	117	4.00

Accountability	0 times	1 time	2 times	3 times	More than 3 times	<u>Num RESPONSE</u>
19. This year, I have volunteered in my child's classroom.	53.5%	28.9%	11.4%	1.8%	4.4%	114
20. This year, I have volunteered at the school.	83.0%	9.8%	4.5%	1.8%	0.9%	112

Background Information

	%	<u>Num RESPONSE</u>
30. My Child's Grade Level:		118
30a. K	16.1%	
30b. 1	21.2%	
30c. 2	8.5%	
30d. 3	22.0%	
30e. 4	15.3%	
30f. 5	16.9%	
31. My child participates in the following programs: (Fill all that apply.)		80
31a. CIP	51.3%	
31b. RSP	1.3%	
31c. Inclusion	1.3%	
31d. GATE	12.5%	
31e. GLO	10.0%	
31f. ELL	36.3%	
32. Please tell us what your preferred language of communication is:		110
32a. English	21.8%	
32b. Cantonese	80.0%	
32c. Mandarin	24.5%	
32d. Spanish	4.5%	
32e. Other	5.5%	



West Portal Parent/Guardian Satisfaction Survey Fall 2008

SUMMARY REPORT

Spanish Survey

Surveys Sent: 30, Surveys Returned: 10, Percent of Returns: 33.3%

Access and Equity

	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	Num RESPONSE	MEAN
1. My child is happy at West Portal.	90.0%	10.0%	0.0%	0.0%	0.0%	10	4.90
2. My child feels safe at school.	87.5%	12.5%	0.0%	0.0%	0.0%	8	4.88
3. My child has a strong and positive relationship with his teachers.	77.8%	22.2%	0.0%	0.0%	0.0%	9	4.78

Student Achievement

	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	Num RESPONSE	MEAN
4. My child's teachers have high academic standards and expectations for my child.	80.0%	20.0%	0.0%	0.0%	0.0%	10	4.80
5. My child's teachers have high behavior standards and expectations for my child.	80.0%	20.0%	0.0%	0.0%	0.0%	10	4.80
6. My child's teachers attend to my child's social and emotional well being.	70.0%	20.0%	10.0%	0.0%	0.0%	10	4.60
7. I believe my child is receiving excellent instruction in the following subjects:							
7a. Language Arts (Reading/Writing)	70.0%	30.0%	0.0%	0.0%	0.0%	10	4.70
7b. Mathematics Skills and Problem Solving	60.0%	40.0%	0.0%	0.0%	0.0%	10	4.60
7c. Science	70.0%	30.0%	0.0%	0.0%	0.0%	10	4.70
7d. Health	70.0%	30.0%	0.0%	0.0%	0.0%	10	4.70
7e. Computer Skills	70.0%	10.0%	10.0%	0.0%	10.0%	10	4.30
7f. Social Studies	70.0%	20.0%	10.0%	0.0%	0.0%	10	4.60
7g. Research Skills	70.0%	20.0%	10.0%	0.0%	0.0%	10	4.60
7h. Music	70.0%	20.0%	0.0%	10.0%	0.0%	10	4.50
7i. Art	70.0%	20.0%	10.0%	0.0%	0.0%	10	4.60
7j. Physical Education	77.8%	22.2%	0.0%	0.0%	0.0%	9	4.78
8. I know what my child is expected to learn in school this year.	50.0%	40.0%	0.0%	10.0%	0.0%	10	4.30
9. The homework my child is assigned helps to reinforce what she/he is learning in school.	88.9%	11.1%	0.0%	0.0%	0.0%	9	4.89
10. West Portal encourages my child to develop these 21st Century Learning Skills:							
10a. Self confidence	70.0%	30.0%	0.0%	0.0%	0.0%	10	4.70
10b. Responsibility and self discipline	70.0%	30.0%	0.0%	0.0%	0.0%	10	4.70
10c. Listening skills	70.0%	30.0%	0.0%	0.0%	0.0%	10	4.70
10d. Problem solving skills	60.0%	20.0%	10.0%	10.0%	0.0%	10	4.30
10e. Critical thinking skills	60.0%	20.0%	10.0%	10.0%	0.0%	10	4.30
10f. Social Skills	60.0%	30.0%	0.0%	10.0%	0.0%	10	4.40

Accountability

	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	Num RESPONSE	MEAN
11. My child's teachers keep me well informed about what goes on in my child's classroom.	70.0%	20.0%	0.0%	10.0%	0.0%	10	4.50
12. I can communicate easily with my child's teachers.	70.0%	20.0%	0.0%	10.0%	0.0%	10	4.50
13. My child's teachers encourage me to ask questions about his/her learning and progress in school.	60.0%	30.0%	10.0%	0.0%	0.0%	10	4.50



West Portal Parent/Guardian Satisfaction Survey Fall 2008

SUMMARY REPORT

Spanish Survey

Surveys Sent: 30, Surveys Returned: 10, Percent of Returns: 33.3%

Accountability	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	<u>Num RESPONSE</u>	<u>MEAN</u>
14. The tools the school uses to communicate with parents are effective.	70.0%	20.0%	0.0%	10.0%	0.0%	10	4.50
15. The school makes appropriate efforts to provide me information in the language in which I am more comfortable communicating.	70.0%	20.0%	10.0%	0.0%	0.0%	10	4.60
16. The Principal encourages me to ask questions and express concerns I may have about my child's learning or the school.	50.0%	10.0%	30.0%	10.0%	0.0%	10	4.00
17. Student discipline is handled well at the school.	70.0%	30.0%	0.0%	0.0%	0.0%	10	4.70
18. I feel welcomed at West Portal.	60.0%	10.0%	20.0%	10.0%	0.0%	10	4.20

Accountability	0 times	1 time	2 times	3 times	More than 3 times	<u>Num RESPONSE</u>
19. This year, I have volunteered in my child's classroom.	55.6%	33.3%	0.0%	0.0%	11.1%	9
20. This year, I have volunteered at the school.	75.0%	12.5%	0.0%	0.0%	12.5%	8

Background Information	%	<u>Num RESPONSE</u>
30. My Child's Grade Level:		10
30a. K	30.0%	
30b. 1	30.0%	
30c. 2	20.0%	
30d. 3	10.0%	
30e. 4	10.0%	
30f. 5	0.0%	
31. My child participates in the following programs: (Fill all that apply.)		2
31a. CIP	50.0%	
31b. RSP	0.0%	
31c. Inclusion	0.0%	
31d. GATE	0.0%	
31e. GLO	50.0%	
31f. ELL	0.0%	
32. Please tell us what your preferred language of communication is:		9
32a. English	11.1%	
32b. Cantonese	11.1%	
32c. Mandarin	0.0%	
32d. Spanish	77.8%	
32e. Other	0.0%	